

## PRIVACY POLICY

We at My Food Order respect the privacy of our site visitors and are committed to protecting any information we may require from our visitors as they peruse our website. Information given by users of this website is voluntary and will be kept strictly confidential at all times. We will not divulge user information to any third party without prior consent, other than as requested or required by the Government of Australia for any legal proceedings or other purpose. My Food Order encourages you to read the Privacy Policy so that you will understand the company's views and practices regarding Personal Information and how My Food Order will treat it.

- **Data controller:**
- My Food Order
- 30 Greenaway Drive
- Ferntree Gully Victoria 3156
- Australia
- Email: [support@myfoodorder.com.au](mailto:support@myfoodorder.com.au)

### **What Personal Information do we collect?**

We at My Food Order may collect Personal Information from various sources, including:

- Information you voluntarily provide that you submit when you complete an application.
- Information about your use of our site including details of your visits, such as pages viewed and the resources that you access.
- Information collected from third parties or publicly available sources such as advertising networks, search information providers, Identity and Contact Data from publicly available sources such as Companies House based inside/outside of Australia.

### **This Personal Information may include:**

- *Contact information, including: name (first, last and business), telephone numbers, address (home, billing and business), fax, email address and other communications.*
- *Technical information, including: internet protocol addresses, browser type and version, browser plug-in types and versions, time zone setting and location, operating system and platform and other technology on the devices you use to access this site.*
- *Marketing and Communications information, including: your preferences in receiving marketing communications from us and our third parties and your communication preferences.*

### **How do we use your Personal Information?**

*We at My Food Order, only use the data subject's personal information in business related matters which both sides could benefit, based on legitimate interests or as authorized by applicable law. The company also provides the data subject knowledge about the product or the services on which the data subjects are interested.*

*You have the right to withdraw consent to marketing at any time by emailing us at [support@myfoodorder.com.au](mailto:support@myfoodorder.com.au). As generally, we do not rely on consent as a legal ground for processing your personal data, other than in relation to sending marketing communications to you via email.*

### **What legal basis do we use for processing your Personal Information?**

*Our legal basis for Processing your Personal Information may include:*

- *Is based upon your consent of processing your Personal Information in accordance with the Privacy Policy that is included in this document.*

- *Is based upon your contractual agreement with My Food Order that engages our services, the processing of your Personal Information depends on what is in the contract that both parties are involved.*
- *My Food Order will not use your Personal Information in a manner that is inconsistent with the purpose of its original collection unless you have consented.*

### **Will My Food Order share my Personal Information with anyone else?**

*We at My Food Order take your privacy seriously and does not intend to transfer your Personal Information to third parties without your consent other than companies that are legally affiliated with My Food Order, except that we reserve the right to disclose any Personal Information requested by law enforcement agencies or if we are required to do so by law, regulation, or by a government entity.*

### **How do we secure personal data?**

*We at My Food Order, works to maintain your confidence and trust in us and has therefore implemented physical, technical, and administrative measures designed to secure Personal Information from accidental loss, unauthorized access, use, alteration and disclosure. However, the safety and security of your information is also dependent upon you. We store and process your information on our servers.*

### **How long do we keep your personal data for?**

*We at My Food Order, will keep your personal information as long as you want to, remember that based on the new law the data subjects have the rights to demand an action for its personal information. Being on the list of My Food Order is not compulsory and it is voluntarily. You can always demand to remove you from the list.*

### **Your rights in relation to personal data**

You are entitled (in the circumstances and under the conditions, and subject to the exceptions, set out in applicable law) to:

- Request access to the personal information we process about you
- Request a rectification of your personal information
- Object to the processing of your personal information
- Request the erasure of your personal information
- Request the restriction of the processing of your personal information
- Request the transfer of your personal information
- Right to withdraw consent

You have a right to decline such consent at any time by contacting My Food Order, in which case we may not be able to provide to you some of the features and functionality of the Site or services. You may also opt out of receiving future promotional communications and marketing from us. Please note that this will not affect My Food Order's right to process personal information obtained prior to the withdrawal of your consent, or its right to continue parts of the processing based on other legal bases than your consent.

If you believe that your data privacy rights have been violated, we encourage and welcome individuals to come to My Food Order first to seek resolution of any complaint. You always have the right to lodge a complaint directly with the relevant supervisory authority and My Food Order.

Contact us at [support@myfoodorder.com.au](mailto:support@myfoodorder.com.au) or telephone on 1300 633 373, if you wish to exercise any of your rights.

### **Linking to other websites / third party content**

My Food Order's website may also include links to and from third party websites, plug-ins and applications. If you follow those links or enabling

those connection may allow third parties to collect or share data about you. Please note that these websites have their own privacy notices and cookies policies, and My Food Order does not accept any responsibility or liability for these third party websites.

### **Questions, Concerns, Contact Us**

All comments, questions and concerns relating to My Food Order's use of Personal Information are welcomed. Please send us an email [support@myfoodorder.com.au](mailto:support@myfoodorder.com.au) or give us a call 1300 633 373.